There really is only one way to see the best of New Zealand, self-drive.

A self-drive holiday is about freedom on wheels. You can go where you want, when you want, at your own pace and with peace of mind. All in the privacy of your choice of vehicle and in the company of your loved ones.

It is not about speeding to cover as much distance as possible or rushing to see as many places as you can. It is about experiencing and enjoying the places you visit. Forget about scheduled departures and early wake-up calls. When you are in the driver’s seat, you can take control of your adventure.

To prepare check out this guide for practical tips on how to make the most out of your self-drive holiday. Here you will find all the information you need; from planning and making car rental reservations to things you should look out for while on the road. You will find useful and interesting facts that will enhance your holiday.
WHY HERTZ?

Wide Range of Cars
Hertz offers a large fleet of late model vehicles to suit any need: economy, compact, intermediate, fullsize, 4WDs, 8 seater minivans, 12 seater passenger vans and the Prestige Collection.

Young Fleet
Hertz’s vehicles are, on average, less than 18 months old and all have undergone stringent quality control checks. With low mileage and reliable performance cars, you can be assured of a smooth and safe journey.

Strong and Wide Network
With over 40 locations throughout New Zealand, including major airports and cities, you can find a Hertz location nearby to serve you.

Inter-City Rentals
With a strong network, you can enjoy the convenience, flexibility and freedom to rent a car from one location and return it at another. One way fees will apply on certain routes - enquire for details.

24-Hour Emergency Roadside Assistance
Drive with peace of mind. Whenever and wherever you are in trouble with your car, Hertz will get you back on the road as quickly as possible. This is free of charge when the fault is a technical/mechanical failure, not when the driver is at fault e.g. flat battery, incorrect fuel. Premium Roadside Assistance for non technical/mechanical assistance can be purchased at the time of rental.

Competitive Rates
Inclusive tour rates are available at selected locations throughout New Zealand with inclusive insurance options available. Our retail rates offer competitive dynamic pricing to make your journey more affordable.

Official Mark of Quality For Tourism
Hertz New Zealand has Qualmark’s Environmental Silver accreditation. This is New Zealand’s official mark of quality for tourism and recognises businesses for initiatives in energy, wastage, water, conservation and community.
BOOKING WITH HERTZ

Rental Requirement
The minimum age to rent a car from Hertz in New Zealand is 21 years for most car groups. Drivers aged 21-24 years will be eligible to rent, and may be subject to an age surcharge. At the time of rental, you must present a valid full driver’s licence issued from country of residence that has been held for a minimum of one year. If the licence is not in English you also need an International Driving Permit (IDP) and English language translation. IDPs will not be accepted without the original licence. Where licences are two parts paper and photo card, both parts must be presented.

Documents Required
Drivers must present the following documents at the rental counter:

- Booking confirmation
- Valid driver’s licence and international driving permit (IDP), both required if driver’s licence is not printed in English language
- Valid credit/debit card
- Passport (for international travellers only).

Additional Drivers
Ensure that they are listed on the Rental Agreement by registering at the rental counter. There is no coverage for damages by drivers not registered. A nominal fee may apply.

Pickup at Airport or Downtown?
It really depends on your flight arrival time, itinerary and group size. For pick up at airport, it is essential to provide flight details during reservation. This will ensure that your vehicle is not released in the event of flight delays. Airport and Ferry locations may be subject to a location fee.

Pre Authorisation
On collection of your Hertz vehicle, your card is authorised for the estimated cost of the rental plus a $200 security bond. You must present a valid and accepted credit/debit card at the time of collection. Overseas visitors renting with a Hertz Inclusive Tour Voucher (ITV) will be required to provide a security bond equal to the estimated cost of any supplementary or optional charges plus NZ$300.

Car Rental Rates
All Hertz car rental rates include unlimited mileage, taxes, standard roadside cover administration charges and standard damage cover with excess.

Toll Roads and Charges
The Northern Gateway Toll Road is situated approximately 34km north of Auckland City. You should pay in advance but you can pay up to 5 days after your trip. Tolls not paid within 5 days can incur fees. For more information call 0800 40 20 20 Monday to Friday 8am – 8pm. www.tollroad.govt.nz
OPTIONS

Before you arrive

Sedans, 4WDs or Minivans?
In New Zealand, Hertz has a large fleet of young and latest model vehicles ranging from economy, fullsize, 8 seater minivans and 12 seater passenger vans through to the Prestige Collection. For driving off the beaten track, a 4WD or AWD is strongly recommended.

NeverLost® GPS
Using the Global Positioning Satellite, Hertz’s state-of-the-art navigation system has visual and voice prompts to tell you exactly where you are and gives you turn-by-turn guidance. No more wasted travel time and more peace of mind for holiday makers. Opt for Hertz NeverLost® Satellite Navigation system unit for a stress-free self-drive holiday. Available in: Czech, Danish, German, English, Spanish, French, Croatian, Italian, Hungarian, Dutch, Norwegian, Polish, Portuguese, Finnish, Swedish, Turkish, Greek, Mandarin, Cantonese and Japanese.

Child & Booster Seats
Appropriate safety seats are mandatory for infants/children travelling in a vehicle in New Zealand. These can be hired from Hertz and pre-booked for an additional price and we can fit the car.

Ski Equipment
To ensure a safe and enjoyable winter holiday, we have snow chains, ski racks and snowboard racks available for hire at an additional charge. Ski and Snowboard racks are available on all vehicles except economy and 8 seater minivans.

NeverLost® GPS

Hertz Mobile Wi-Fi
Portable mobile internet access
• Nationwide, high-speed coverage via the 3G network
• 200MB daily data allowance
• Connect up to five Wi-Fi enabled devices simultaneously
• Eliminates data roaming charges.

On Arrival

Insurance Cover
It’s important to know what your basic insurance policy covers. Hertz Standard Rates include damage cover (subject to excess), which provides cover for accidental damage to the Hertz vehicle and/or third party property, such that if the event of an accident, your liability is limited to a reduced amount of loss or damage.

To enjoy greater piece of mind, Accident Excess Reduction (AER) or Package Cover options are available to further reduce your liability for accidental damage or loss.

Protect Everything

PACKAGE COVER
• Accident Excess Reduction.
• Personal Accident Insurance.
• Personal Effects Cover.
• Premium Roadside Assistance Cover - when you need help for an issue that is your own fault such as locking keys in the vehicle or running the battery flat.

Protect The Car

ACCIDENT EXCESS REDUCTION
Reduces the excess to zero.

No Additional Insurance

LOSS DAMAGE WAIVER (LDW)
The excess charged in event of an accident is $3,000/$3,500 +GST depending on your vehicle. This applies to all hires, excluding corporate/contract hirers with their own insurance. The excess charged is subject to change but will be stated on your Rental Agreement.

Refuelling Options
Hertz provides you with a full tank of fuel when you collect your vehicle and options are available for replacing the fuel you use.

Fuel Purchase Option (FPO)
Selected locations allow you to pre-purchase the tank of fuel at a discounted/competitive price, at the start of rental. You may return the vehicle with as little fuel as you feel comfortable with. This option eliminates the need to refill the tank before returning the vehicle. There is no refund for unused fuel, therefore the less fuel in the tank upon return the more money you save.

Hertz Refuelling Service
A refuelling service is offered for your convenience when FPO is declined and the vehicle is returned with less than a full tank of fuel. Hertz will refill the vehicle for you and the refuelling service charge will be added to the cost of the rental. This option is available at selected locations and fuel charges may vary by location.

Do it yourself
Refuel the tank yourself and return the vehicle with a full tank of fuel.
DRIVING GUIDELINES

Speed
Always drive within designated speed limits. Speeding is a serious offence and speed limits vary, so ensure you adhere to the speed limit signs posted along all major roads, at all times.

Distances
Travel times can vary vastly in New Zealand depending on terrain, therefore do not underestimate travelling time required. Check distances carefully when planning your itinerary.

Driver Fatigue
Fatigue can be as dangerous as drink driving or speeding, and contributes to many fatal accidents. Stop every 2 hours to stretch your legs and get some fresh air. Try to time your day’s travel so that you arrive at your overnight destination with time to relax and unwind.

Fuel Stops
Plan fuel stops before you depart. Ensure fuel requirements are estimated conservatively. Petrol stations can be several hundred kilometres apart.

Land Slips or Floods
Check road and weather conditions regularly as there could be unforeseen closures that may have an impact on your journey (e.g. temporary closure).

Lost Out There/Vehicle Breakdown
Do not leave the vehicle under any circumstances - a missing vehicle is easier to locate than missing people. In case of a vehicle breakdown, refer to the information on the 24-hour roadside assistance service that is provided with your Hertz vehicle. Depending on the severity of the breakdown, a replacement vehicle may be made available.

Sudden Equipment Failure
This rarely happens but it is always good to know the basic handling techniques so you are more equipped psychologically to react to such situations:

- Tyre Blowout – ease your foot off the accelerator, keep a firm grasp on the steering wheel and pull off the roadway.
- Brake Failure – if your brake pedal suddenly sinks to the floor, pump it to build pressure. If that does not work, use your emergency brake. Shift your vehicle into a lower gear to slow down.
- Steering Failure – ease your foot off the accelerator, turn on the emergency flashers and come to a slow stop. Brake gently to prevent vehicle from spinning.
- Stuck Accelerator – hook your toe underneath it to free it. If it does not become free, shift your vehicle into neutral and brake gently to slow down.

To Stop or Not?
Do not pick up hitch hikers, under ANY circumstances.

Bumped From Behind?
Do not pull over and stop, especially in a secluded or dark area. Drive to the nearest public area and call for police assistance.

In New Zealand, hidden speed cameras and mobile radar units are utilised to enforce speed limit laws.

COMMON ROAD SIGNS

RAILWAY SIGNALS

HELPFUL HINTS

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Do not pick up hitch hikers.

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Do not pull over and stop.

- In New Zealand, hidden speed cameras and mobile radar units are utilised to enforce speed limit laws.
KEY TIPS FOR DRIVING IN NEW ZEALAND

Driving in New Zealand should be a safe and enjoyable experience. If you have never driven in New Zealand before you should become familiar with the rules of our roads. For more information please visit www.drivesafe.org.nz

Keep LEFT!
We drive on the left-hand side of the road. Do not cross the center line.

Always wear your seatbelt
Each passenger in your vehicle must wear a seatbelt. Children must be secured in an approved child seat. Hertz have child seats available to rent if you don’t have your own.

Speed Limits
Keep at or below the speed limit. 50kph on suburban roads and 100kph on highways. You may find some roads with speed limits of 60, 70 and 80kph. Road works usually have speed limits of 30kph.

Traffic lights and STOP signs
Always stop at red traffic lights. Orange traffic lights also mean stop, only if it is safe to do so. STOP signs mean you must come to a complete stop.

Drive to the conditions
You’ll need to reduce your speed and increase following distances of other vehicles if it’s raining, icy, snowing, windy or if you’re in a roadworks area. Ask a local person if in doubt.

Roadside sign instructions
Observe all road signs, directions and recommended speeds for bends and corners. Always check for oncoming traffic at intersections and one-lane bridges.

Do not drink and drive
Driving under the influence of alcohol or drugs is a crime in New Zealand and strictly enforced by police, with severe penalties for offenders.

Do not use your mobile phone while driving
It’s illegal to use a mobile phone while driving in New Zealand. If you need to make a call, send a text message or check your phones GPS, please pull over into any rest area or safe place.

Overtaking
Overtake other vehicles only when it’s safe and always use your indicators when manoeuvring. Never cross a solid yellow line on your side of the centre line. Please use passing lanes whenever possible, but do not exceed the speed limit.

Plan your journey and stay rested
Plan to drive for only 1 - 2 hours at a time, and take regular breaks during your journey to stretch your legs. Driving in New Zealand can often take longer than expected due to our winding roads. Please refer to our helpful distance/time guide on pages 18 - 19.
FERRY CROSSING INFORMATION

Your Options

A. Don’t bring your vehicle on the ferry.
   You must drop off your vehicle at the Hertz rental locations in Wellington or Picton and collect a new vehicle on the other side. We can assist with this if we are given specific date/times, at least 5 days before your ferry crossing. Call 0800 501 301.

B. Bring your vehicle on the ferry and bring it back to the same Island.
   Ferry companies will charge you to bring a vehicle across Cook Strait (note significant charges will apply during peak season). A $1,000 +GST Hertz fee applies if you do not return your vehicle to the same island you picked it up from.

5 Days Notice

It is essential to book your ferry crossing and make your rental vehicle arrangements early. Check your rental agreement, if your crossover date has changed since your booking call us 5 days before your ferry on 0800 501 301. If we are not advised of changes, we cannot guarantee a vehicle will be available.

$1,000 Fee

A $1,000 +GST Hertz fee applies if you do not return your vehicle to the same island you picked it up from.

Opening Hours

The ferry terminal offices and Hertz offices are not open to meet every ferry. A $50 +GST fee applies to bookings that require us to meet a ferry after 18:00. If your ferry is running late, please phone the branch to discuss pick up arrangements.

South Island
Picton Ferry Terminal Office
Opening hours: 08:00 - 18:00 Mon - Sun
Phone: (03) 520 3044

North Island
Wellington Ferry Terminal Office
Opening hours: 08:00 - 18:00 Mon - Sun
Phone: (04) 384 3809
WINTER DRIVING

Always remember

• Drive to the conditions.
• Allow greater following distances on frosty and wet days.
• Obey emergency road closed signs and barriers.
• Follow the directions of any road patrol or police officer.
• Avoid towing in icy conditions.
• Road closures and restrictions are put in place for the safety of road users like you and the staff who work on them. It is against the law to drive on a closed highway. If you choose to ignore closures or restrictions, you do so at your own risk, and it voids your insurance.

What do I need to consider?

• Plan your journey.
• Consider if you really need to travel, especially if the weather is poor.
• Always check the weather forecast and road conditions.
• Think about where you’re going and what route you should take – choose safety over convenience.

What about ice and snow?

• Look out for shaded areas caused by high banks and tall trees where roads freeze sooner and ice may not thaw during the day.
• Bridges could also stay slippery longer than other road surfaces, so slow down when crossing.
• Frost is more severe at daybreak so be prepared for this after it becomes light. While it may not be frosty at 6am, it could be an hour or two later.

For more information on how to prepare for the conditions, please visit the safe driving section on our website: hertz.co.nz

Ski access roads and driving with chains

To ensure a safe and enjoyable winter holiday, Hertz have snow chains, ski and snowboard racks available for hire at an additional charge.

Chains are used on very slippery surfaces for extra traction and whenever indicated by signs on the road.

Ski fields will have signage placed at the beginning of their access road, advising if your vehicle requires chains to be fitted. If chains are required, you must stop and fit chains to the drive wheels of the vehicle. You will not be allowed to continue up the road without chains.

Ask a Hertz staff member about the use of snow chains before you head off. We can also provide you with a demonstration on how to fit them.
NEW ZEALAND LOCATIONS

NORTH ISLAND

1. Auckland City
   154 Victoria St West
   Ph 09-367 6350
   Domestic Airport Terminal
   Ph 09-256 8692
   International
   Airport Terminal
   Ph 09-256 8695
   North Shore, 1 Barry's Point Rd, Takapuna
   Ph 09-488 0920

2. Gisborne Airport
   Ph 06-867 9348

3. Hamilton City
   98 Tristram St, & Airport
   Ph 07-839 4824

4. Kawerau City
   48-50 Liverpool St
   Ph 07-323 1051

5. Kerikeri Airport
   Ph 09-401 6470

6. Napier Airport
   Main North Rd
   Ph 06-835 6169

7. New Plymouth Airport Dr
   Ph 06-755 0700

8. Palmerston North Airport
   Ph 06-357 0921

9. Rotorua City, 1233 Amohau St, & Airport
   Ph 07-348 4081

10. Tauranga City
    150 Elizabeth St West,
    & Airport Ph 07-578 9143

11. Taupo Airport
    1103 Anzac Memorial Dr
    Ph 07-378 8056

12. Wanganui City
    192 Guyton St, & Airport
    Ph 06-348 7624

13. Wellington City
    38-44 Hania St
    Ph 04-384 3809
    Ferry Terminal
    Ph 04-384 3809
    International and Domestic Terminals
    Ph 04-388 7070

14. Whangarei City
    37 Porowini Ave, & Airport
    Ph 09-438 9790

15. Whakatane City
    72 McAlister St, & Airport
    Ph 07-308 6155

16. Christchurch Airport
    Ph 03-358 6730

17. Dunedin City
    6 Wharf St, & Airport
    Ph 03-477 7385

18. Greytown City
    Railway Station
    Ph 03-768 0196

19. Greymouth City
    Railway Station
    Ph 03-768 0196

20. Hokitika Airport
    Ph 03-768 0196

21. Invercargill 92 Airport Ave
    Ph 03-218 2837

22. Nelson Airport
    Ph 03-547 2299

23. Picton Ferry Terminal
    Ph 03-520 3044

24. Queenstown City,
    St Peters Close,
    1-7 Earl St, & Airport
    Ph 03-442 4106

25. Timaru Airport
    Ph 03-684 5199

26. Westport
    197 Palmerston St
    (at Caltex) & Airport
    Ph 03-789 7819 extn. 6

Do not take your vehicle on the ferry.
### South Island

**Travelling times & distances**

These times are for a driver travelling at 80-100 km/h on open stretches, with a small allowance for traffic delays, fuel stops and refreshments.

**Example:**

**Route:** Blenheim to Cromwell

**Travel Time:** 10 hours, 55 minutes

**Distance:** 733 km

<table>
<thead>
<tr>
<th>Distance</th>
<th>Time</th>
<th>Example Route</th>
<th>Travel Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>733 km</td>
<td>10 h 55 min</td>
<td>Blenheim to Cromwell</td>
<td>10 h 55 min</td>
</tr>
</tbody>
</table>

### North Island

**Travelling times & distances**

These times are for a driver travelling at 80-100 km/h on open stretches, with a small allowance for traffic delays, fuel stops and refreshments.

**Example:**

**Route:** Auckland to Gisborne

**Travel Time:** 8 hours, 20 minutes

**Distance:** 499 km

<table>
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<tr>
<th>Distance</th>
<th>Time</th>
<th>Example Route</th>
<th>Travel Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>499 km</td>
<td>8 h 20 min</td>
<td>Auckland to Gisborne</td>
<td>8 h 20 min</td>
</tr>
</tbody>
</table>
HERTZ RECOMMENDS

<table>
<thead>
<tr>
<th>People</th>
<th>Small Suitcase</th>
<th>Large Suitcase</th>
</tr>
</thead>
</table>

BOOKING KEY

- **ECONOMY**: Vehicle Group, B Group Code, EDMR Booking Reference
- **COMPACT MANUAL**: Manual, C EDMR
- **COMPACT AUTOMATIC**: Automatic, D DAR
- **INTERMEDIATE**: Automatic, E DAR
- **FULL SIZE**: Automatic, F DAR
- **INTERMEDIATE 4WD**: Automatic, G DAR
- **PREMIUM WAGON AWD**: Automatic, H PWAR
- **PREMIUM 4WD**: Automatic, I PFAR
- **8 SEATER MINIVAN**: Automatic, K SVAR
- **12 SEATER PASSENGER VAN**: Automatic, K XVAD
- **PRESTIGE - HYBRID**: Automatic, L GDAR

- **Holden Barina Spark or Toyota Yaris**
- **Toyota Corolla or Mazda 3**
- **Ford Focus, Toyota Corolla, Mazda 3 or Holden Trax**
- **Toyota Camry, Ford Mondeo, Mazda 6 or Holden Malibu**
- **Holden Commodore VF or Ford Falcon XR6**
- **Toyota RAV4 or Ford Kuga**
- **Toyota Highlander**
- **Toyota Prado or Mitsubishi Pajero**
- **Hyundai iMAX or Kia Carnival**
- **Toyota Hiace**
- **Lexus Hybrid ES300h**

*Or similar

Vehicles can be reserved by vehicle group only and not by particular vehicle model or colour within a group. The above is only an indication; other vehicle types not included may be supplied. Fleet and vehicle specifications are subject to change without notice.

All vehicles have anti-lock braking (ABS), as well as driver and passenger airbags.

The number of people indicated is a recommendation based on people travelling for leisure. This is not the manufacturers registered maximum number of drivers and passengers.

Luggage capacity is a recommendation from our experienced staff but it may vary depending on the number of passengers or the position of the rear seat for particular vehicles.
HERTZ CONTACT DETAILS

To make a booking, please contact one of the following:

**Travel Trade Sales**
apactours@hertz.com

**Tour Reservations**
www.hertzagent.com
ausrestours@hertz.com
0800 477 260
Hertz is available on all GDS systems

**Customer Relations**
0800 654 321
nzhertzcustserv@hertz.com
hertz.co.nz

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